

## Medicine for the Elderly

# Welcome to Ward G3

### What is Ward G3

Ward G3 is a 28-bedded ward within the Department of Medicine for the Elderly (DME). We care for patients with new or existing multiple conditions, both mental and physical.

### Layout

The ward is divided into four single sex bays and four side rooms.

### Staff

The Ward is managed by Stephanie Austridge. You can call her on 01223 217524. If she is away, please talk to the nurse in charge.

The ward Consultant is Dr Claire Nicholl. Her ward rounds are on Monday and Thursday mornings; please limit your visitors during these times. Please talk to any of the doctors on the ward if you have questions. In the evenings and at weekends the doctors cover several wards so if you want detailed information it is best to ask during a weekday. If you are happy for information to be shared with them, your family are also welcome to talk to the doctors. If necessary, your family can arrange a meeting with Dr Nicholl by contacting the DME secretary on (01223) 217784.

During your stay in hospital, you may be seen by several members of our multi-disciplinary team. This includes physiotherapists, dieticians, occupational therapists, chaplains and the discharge planning team. The discharge planning team will help to shorten the time that you will need to stay in hospital.

## Visitors and enquiries

Visiting hours: 1100 till 1300, and 1500 till 2000.

To **help us prevent the spread of any infections**, we ask visitors to use the hand rub at the entrance to the ward on arrival and on leaving.

Your visitors are welcome to bring you flowers. Television and bedside phone cards are also useful; these are available from the patient line dispensers.

**Your family and friends can make telephone enquiries** about you on (01223) 217484 or (01223) 217547

We welcome their calls, however if the phone is not answered immediately it may mean we are busy helping patients. We are sorry but we cannot give confidential information over the phone about the medical treatment of patients.

## Your possessions

While in hospital, your possessions remain your responsibility. Please only bring with you essential items.

If you are brought into hospital in an emergency and have items that you wish to be stored safely, the ward team can arrange for them to be kept in a secure place through the patient affairs office, and our on-site cashiers: Pennies. This is like an on site safety deposit/banking facility.

## Further Information

A more detailed information folder is available; please ask a member of staff if you wish to see it.

Please feel free to ask any member of staff any questions you might have about your stay in hospital.

G3 welcomes your comments. They are used to help us continually review the service we provide. We want you to feel comfortable.

G3 is committed to reducing infection rates and providing a safe and welcoming environment for all of its patients.

This document is also available in other languages, large print and audio format upon request – 01223 216032 or [patient.information@addenbrookes.nhs.uk](mailto:patient.information@addenbrookes.nhs.uk)

本文件也可應要求，製作成其他語文或特大字體版本，也可製作成錄音帶。

Cantonese

આ દસ્તાવેજ વિનંતી કરવાથી બીજી ભાષાઓ, મોટા છાપેલા અક્ષરો અથવા ઓડિઓ રચનામાં પણ મળી રહેશે.

Gujarati

A richiesta questo documento è anche disponibile in altre lingue, a caratteri grandi e in formato audio.

Italian

ئەم بەلگەییە ھەروەھا بە زمانەکانی کە، بە چاپی درشت و بە شریتی تەسجیل دەس دەکەوێت

Kurdish

درخواست پر یہ دستاویز دیگر زبانوں میں، بڑے حروف کی چھپائی اور سننے والے ذرائع پر بھی میسر ہے۔

Urdu

### Document History

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