

## Department of Dermatology

# Your visit to the Dermatology clinic

We look forward to seeing you in the Dermatology Clinic. The aim of this leaflet is to provide you with useful background information.

### **Where is the clinic?**

Dermatology Outpatients is located in Clinic 7 on Level 3 (first floor) of the Outpatient Block. See map on the back of your appointment letter.

### **What should I do if I can't attend for my appointment?**

It is important that appointments are not wasted. Please contact the clinic to cancel and re-book your appointment as soon as you are aware of any difficulty attending. Telephone number: **01223 274593**

### **What do I do if I no longer need my appointment?**

If you no longer require your appointment for any reason please telephone us to cancel. This will allow someone else to be offered the appointment.

### **Will I be reminded about my appointment?**

If you have given permission to have a text message reminder, this will appear on your mobile phone during the week prior to your appointment.

### **What should I do if I miss an appointment?**

If you completely forget about an appointment please contact the clinic as soon as possible to arrange another time. If we do not hear from you, we will assume you do not need another appointment.

### **Which doctor or nurse am I going to see?**

You may be seen either by the consultant, trainee registrar or specialist nurse. If necessary, your case will be discussed with the consultant in charge of the clinic.

### **Will I be seen again?**

Most patients are seen only once or twice. We only keep people under long term review if they have skin problems that their GP cannot manage independently.

## **Will medical students be present?**

Addenbrooke's is a teaching hospital and it is likely that student doctors will be present in the clinic. You will be asked if you are happy with this, usually when you are called in to see the doctor or nurse. You are under no obligation to be seen by students so please let the nurse know if you do not wish students to be present.

## **Where will I be examined?**

If you need an examination of an area of skin not normally exposed, this will be done in a separate examination room; if you would prefer students not to be present, again please tell the nurse or doctor.

## **Will I have an operation during my first visit?**

Sometimes we need to take a small sample of skin to help make a diagnosis – we may offer to do this at the time. We do not usually remove skin growths at a first appointment but do sometimes in 'See and Treat' clinics. We do not remove harmless skin growths.

## **Will I be prescribed treatment when I attend the clinic?**

If you require a prescription you will probably be given one for an ordinary chemist. However, some treatments are only available from the pharmacy in the hospital. Therefore, please bring exemption certificates or money with you to your appointment.

## **What can I do if I am unclear about how to use the treatments that have been recommended?**

There is a Day Treatment Unit situated in the Clinic. If you would like one of the nurses to show you how best to use your treatments, please mention this during your appointment or ask at the reception desk.

## **Is there a patient support group for my skin problem?**

The nursing staff in Clinic will be able to assist you in deciding the type of Support Group that may be appropriate. Information and Support Group details can be found at [www.bad.org.uk](http://www.bad.org.uk)

## **Department members who undertake clinics**

### **Consultants:**

Dr Nigel Burrows  
Dr Niamh Flanagan  
Dr Thomas Ha  
Dr Paul Norris  
Dr Jane Sterling  
Dr Pamela Todd

## Specialist Registrars:

Dr Shiu Kwan Chan  
Dr Julia Gass  
Dr Nevianna Tomson  
Dr Juber Hafiji  
Dr Jonathan Batchelor

Please ask if you require this information in other languages, large print or audio format:  
01223 216032 or [patient.information@addenbrookes.nhs.uk](mailto:patient.information@addenbrookes.nhs.uk)

Potete chiedere di ottenere queste informazioni in altre lingue, in stampato grande o in audiocassetta.

## Italian

若你需要本信息的繁體中文、大字體或音訊格式的版本，請要求索取。

## Cantonese

तमने आ माहिती बीछ भाषाओमां, मोटा अक्षरोमां अथवा सांभजी शकाय जेवा माध्यम  
(ओडीओ इमेज)मां जेठती छोय तो कृपा करीने पूछो.

## Gujarati

تکایہ پرسیار بگہ نہ گہر نہ وزانیاریہت دہوی بہ زمانیکی تر ، بہ پیتی گہورہ یانیش بہ شیوہی دہنگ

## Kurdish

آگراپ کو یہ معلومات دوسری زبانوں میں، بڑے الفاظ کی اشاعت میں یا آڈیو ٹیپ پروکارہوں تو ہرائے مہربانی اس کیلئے درخواست کریں۔

## Urdu



Addenbrooke's is smoke-free. Please do not smoke anywhere on the site.

For advice on quitting, contact your GP or the NHS smoking helpline free, 0800 169 0 169

## Document history

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