

Please ask if you require this information in other languages, large print or audio format: 01223 216032 or patient.information@addenbrookes.nhs.uk

Potete chiedere di ottenere queste informazioni in altre lingue, in stampato grande o in audiocassetta.

Italian

若你需要本信息的繁體中文、大字體或音訊格式的版本，請要求索取。

Cantonese

तमने आ माडिती बीछ भाषाओमां, मोटा अक्षरोमां अथवा सांभजी शकाय जेवा माध्यम (ओडीओ इमेज)मां जेछती छोय तो कृपा करीने पूछो.

Gujarati

تکایہ پرسیار بگہ نہ گہر نہ وزانیاریہت دہوی بہ زمانیکی تر . بہ پیتی گہورہ یانیش بہ شیوہی دہنگ

Kurdish

آگراپ کو یہ معلومات دوسری زبانوں میں، بڑے الفاظ کی اشاعت میں یا آڈیو ٹیپ پر درکار ہوں تو براۓ مہربانی اس کیلئے درخواست کریں۔

Urdu

Addenbrooke's is smoke-free. Please do not smoke anywhere on the site.



For advice on quitting, contact your GP or the NHS smoking helpline free, 0800 169 0 169

Document History

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Audiology

Patient Information

Hearing help at university: what is available and how to get it

What help can I get with my hearing when I go to University?

It depends on which University you go to, as different places offer different services. Below is a list of the type of help and support that is sometimes available:

- **Loop Systems** in lecture theatres/class rooms
- **Note Takers** (manual and electronic)
- **Sign Language Interpreters**
- **Lip Speakers**
- **Transcription Services**
- **Vibrating/visual Alarms in College Accommodation**
- **Extra Time in Exams**
- **Deaf Awareness Training for Staff**

Where can I find out what help is available?

You need to contact the University's disability office/advisor. Often, their contact details will be on the University's website. Some websites also have information about what help they can provide.

Do I have to pay for the help I receive?

You need to ask the University if there are any costs involved, but usually, extra help can be paid for through Disabled Students Allowances (DSAs)

This allowance is **not** dependant on your income, or your family's income. You may be eligible for:

- A specialist Equipment Allowance
- A Non-Medical Helper's Allowance (this could cover the cost of employing note takers, sign language interpreters etc)
- A General Disabled Students Allowance (could help towards cost of photocopying and books)

Please see www.dfes.gov.uk/studentssupport for more details.

What should I do if I have a problem with my hearing aid?

You should be able to get your hearing aid repaired and serviced at your local Audiology clinic - ask your new GP where this is when you register. Your new Audiology clinic will be able to request all your information from us. If you do encounter any problems, feel free to contact us.