
Department of Neurosciences

Welcome to Ward A5

About ward A5

Ward A5 is a 28 bedded mixed sex ward for both neurosurgery and neuro / oncology patients.

Contact details

Ward Manager / Charge Nurse: Steve Ney

Ward Clerk: Cathy Andrews

Telephone number: 01223 216314 / 316312

Directions and travel

- From the main entrance turn left into the 'PALS' corridor, then take the first right
- Turn left at the end of the corridor
- Then turn right at the next junction, follow round to the lifts; we are on level 5
- Alternatively you can use the stairs which are opposite the lifts.
- If you are likely to be hospitalised for two weeks or more, your visitors can get a discounted parking ticket from the main reception. This allows you to exit from the car parks for 14 consecutive days from the day you validate the ticket.

On your arrival to the ward

Please go to the main reception where you will be shown to your bed. You will be seen by your admitting nurse and a member of the medical team, concerned with your care, will see you soon after.

Visiting hours

- Visiting times are **1400 to 2000** hours.
- Before **1400** hours is the patient's rest period and we request that this is respected for the benefit of all patients.
 - We request that there are only two visitors per patients at any one time.
 - It is not advisable to bring very young children into the ward area; please seek advice from the nurse in charge.
 - When you have visitors, please be considerate of other patients, who may be feeling very unwell; a lot of noise or commotion may prevent them from resting.
 - Flowers in water are not allowed, so please have flowers in an oasis or plants only.
- To help us prevent the spread of any infections, please ask visitors to use the hand rub at the entrance to the ward on arrival and on leaving.

Infection Control

Addenbrooke's has a number advice leaflets for patients and their visitors about infection control. They can be accessed from the Addenbrooke's website:

http://www.addenbrookes.org.uk/patient_visitors/information_leaflets/library/list_i.html

If you do not have access to the Internet, please contact PALS on 01223 216756 or extension 2756.

Food and Drink

- **Breakfast** is served between 0730 and 0800 hours.
- **Lunch** is served from: 1200 hours.
- **Dinner** is served from: 1700 hours.
- If you miss a meal please ask a member of staff. We may be able to order from the "missed meals" service (within hours).
- You may be able to store refrigerated items, but this is not always possible.
- We cannot reheat any food in the ward area.
- **Tea** is served mid morning, afternoon and in the evening.

Ward Facilities

- The ward has showers
- Toilets are for patients use only. Visitor's toilets are situated outside the ward on level 5.
- There is a communal TV room.
- Any post sent to the ward will be delivered to you.
- The vending machine for Patientline cards is situated immediately outside the ward.
- If Patientline is not working, contact the nursing staff who will advise what you to do.

Clothing and Laundry

- Relatives or friends must take responsibility for laundering clothes. We may be able to launder some clothing should you have difficulty with this.
- Day clothes may be worn whilst on the ward.

Who to contact for further advice/questions

- You can discuss any concerns with the nurse in charge of each shift.
- Please call after 0800 hours, the changeover of nursing staff will be complete by this time. Please be advised that, due to patient confidentiality, we may not be able to discuss patient care / details over the telephone.
- To discuss care issues, please contact the Ward Manager.

Drug Rounds

- Please try not to interrupt the nursing staff while they are doing the 'drug round' or checking medicines. Ward A5 have a red apron policy. When staff have a red apron on this indicates that they are currently in the process of drug administration and would appreciate that they are not disturbed during this time. We would encourage you to use your nurse call system. Emergencies situations will, of course, be attended to by all members of staff.

Doctor's Ward Rounds

- You should see a member of your medical team every day; the timings of the visits may vary due to theatre commitments.
- Please note you may not see your consultant everyday.



Addenbrooke's is smoke-free. You cannot smoke on site. For advice on quitting, contact your GP or the NHS smoking helpline free, 0800 169 0 169

Please ask if you require this information in other languages, large print or audio format: 01223 216032 or patient.information@addenbrookes.nhs.uk

Informacje te można otrzymać w innych językach, w wersji dużym drukiem lub audio. Zamówienia prosimy składać pod numerem: 01223 216032 lub wysyłając e-mail: patient.information@addenbrookes.nhs.uk

Polish

Se precisar desta informação num outro idioma, em impressão de letras grandes ou formato áudio por favor telefone para o 01223 216032 ou envie uma mensagem para: patient.information@addenbrookes.nhs.uk

Portuguese

Если вам требуется эта информация на другом языке, крупным шрифтом или в аудиоформате, пожалуйста, обращайтесь по телефону 01223 216032 или на вебсайт patient.information@addenbrookes.nhs.uk

Russian

若你需要此信息的其他語言版本、大字體版或音頻格式，請致電 01223 216032 或發郵件到: patient.information@addenbrookes.nhs.uk

Cantonese

Bu bilgiyi diger dillerde veya büyük baskılı ya da sesli formatta isterseniz lütfen su numaradan kontak kurun: 01223 216032 veya asagidaki adrese e-posta gönderin: patient.information@addenbrookes.nhs.uk

Turkish

এই তথ্য বাংলায়, বড় অক্ষরে বা অডিও টেপে পেতে চাইলে দয়া করে 01223 216032 নম্বরে ফোন করুন বা patient.information@addenbrookes.nhs.uk ঠিকানায় ই-মেইল করুন।

Bengali

Document History

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